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Amigotechs Online Gaming Solutions Warning

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To whom it may concern:

On January 5, 2012, Certified Fair Gambling (www.certifiedfairgambling.com) (CFG) was contacted by management at Youwager (www.youwager.eu) to investigate a complaint that a player had about 50-play Jacks or Better video poker (JOB50) offered at their casino. Youwager informed me that they use the online casino software package created and licensed by Amigotechs (www.amigotechs.com).

The player at Youwager claimed that while playing JOB50, in those situations where he held draw hands (a flush draw, a straight draw, high cards, low pair, 5 new cards), he did not make a hand of Jacks or Better on any of his 50 completed hands. He also claimed that in those situations when he held a made hand and drew cards (a high pair, two pair or trips), he did not improve that hand on any of his 50 hands.

Youwager was cooperative in providing all necessary log files, providing two test accounts, giving information about system implementation, and answering all other questions. Upon request, I was provided with log files giving play for certain players on JOB50 for the period August 4, 2011 through December 27, 2011. These log files detailed the date and time the game was played, the initial cards dealt to the player, the cards the player held, and the replacement cards for each of the hands. In total, 922 hands of JOB50 were provided in these log files.

Unfortunately, the log files for each hand were cut short and did not contain all 50 completions. Typically, they contained from 37 to 39 completions. I investigated the reason the log files were truncated, but was unable to arrive at a wholly satisfactory conclusion.

Based on my examination of the log files, I determined that the complaint had merit and that the software operated in a manner that was unfair to the player. My conclusions follow.

- During the period December 16, 2011 to December 27, 2011, if the player had a drawing hand then he did not improve to Jacks or better in any of the hands given in the log file. Thus the player's claim that draw hands did not improve was found to be true.
- During the period December 16, 2011 to December 27, 2011, the player's claim that made hands did not improve was found to be false.
- Based on a random sampling of hands, the software operated correctly during the period August 4, 2011 to December 15, 2011.

